



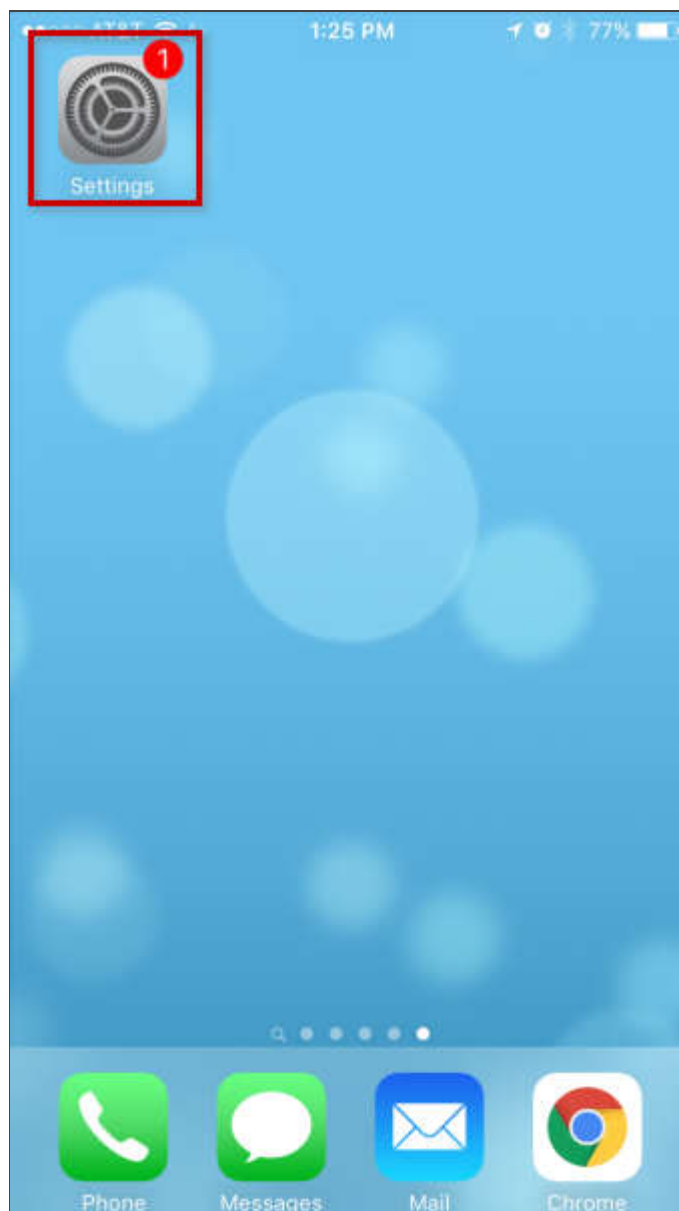
Set Up E-mail on an iPhone

Learn how to set up your **1&1 Mail Basic** account on your **iPhone**, allowing you to send and receive e-mails wherever you go.

The images used in this guide reflect the **iOS 11.2.6** operating system.

Step 1

Find and click **Settings** on your iDevice.



1&1 Help Centre



Step 2

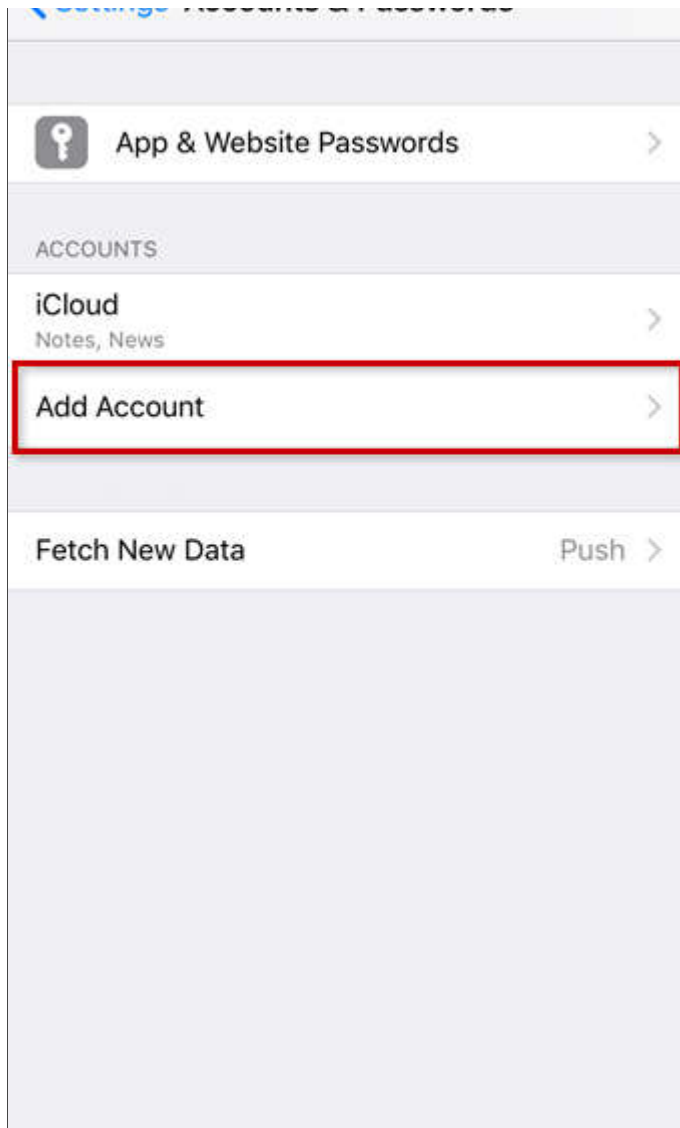
Scroll down and select **Accounts & Passwords**.



Settings menu

Step 3

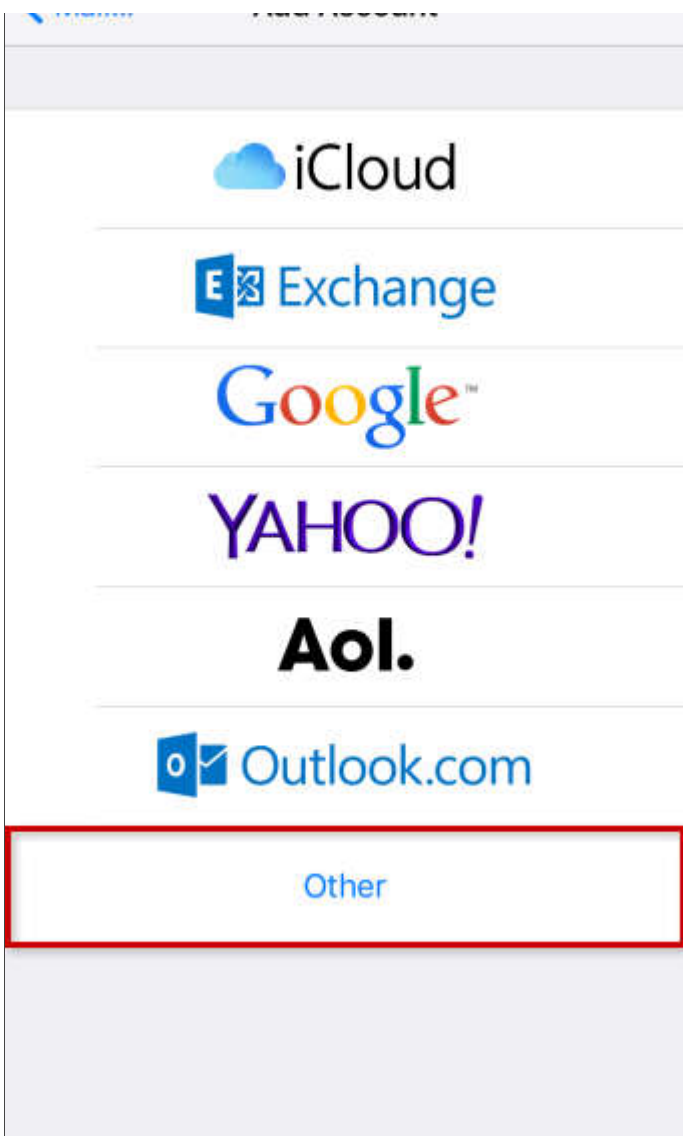
Select **Add Account...**



Mail, Contacts, Calendars screen

Step 4

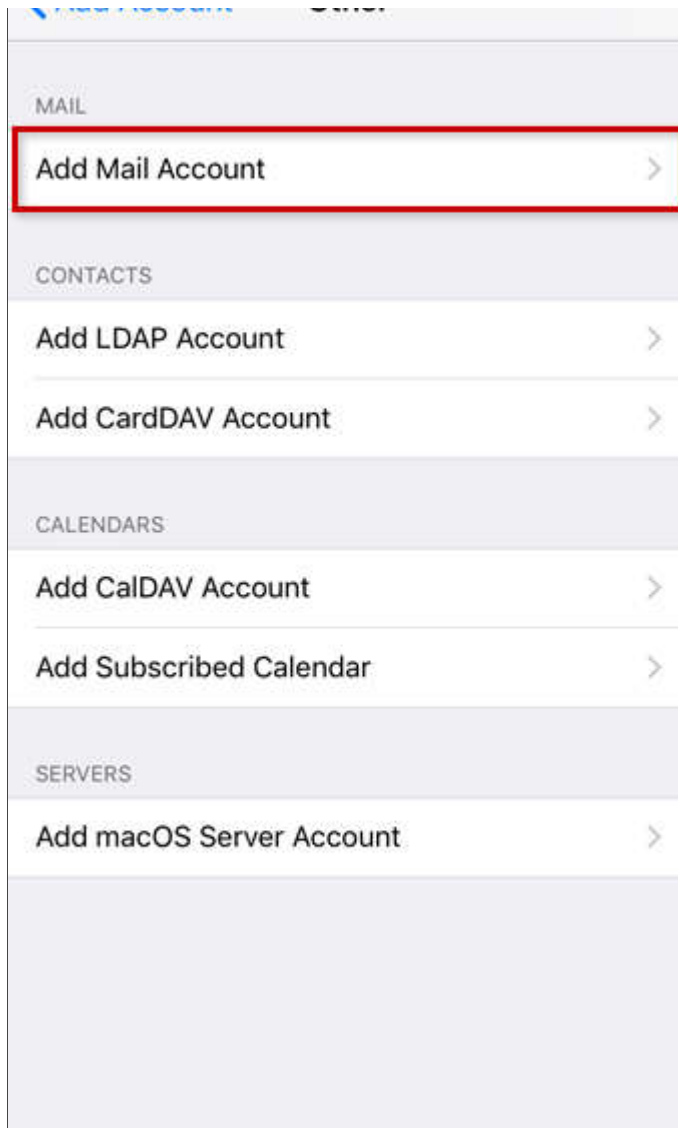
Scroll down and select **Other**.



Add account screen

Step 5

Select **Add Mail Account**.



Other mail account screen

Step 6

Enter the **Name** you wish to display to others when sending an E-mail, your **full E-mail Address** and the **Password** for the E-mail account. The description will mirror the E-mail Address by



Name	John Smith
Email	account@1and1help.co.uk
Password	••••••••
Description	account@1and1help.co.uk

default, although you may change it.
New account screen

Step 7

Tap the **Next** button.



Name	John Smith
Email	account@1and1help.co.uk
Password	●●●●●●●●
Description	account@1and1help.co.uk

New account screen

Step 8

Ensure that **IMAP** is selected at the top and that the name, address and description have been carried over.

Scroll down and enter **imap.1and1.co.uk** in the Host Name field and your **full E-mail Address** in the User Name field under the Incoming Mail Server section.



IMAP POP

Name John Smith

Email account@1and1help.co.uk

Description account@1and1help.co.uk

INCOMING MAIL SERVER

Host Name imap.1and1.co.uk

User Name account@1and1help.co.uk

Password ●●●●●●

q w e r t y u i o p

a s d f g h j k l

↑ z x c v b n m ↵

123 space return

New account screen

Step 9

Enter **auth.smtp.1and1.co.uk** without the quotes in the Host Name field and your **full E-mail address** in the User Name field under the Outgoing Mail Server section. Enter the **Password** for the E-mail account.



INCOMING MAIL SERVER

Host Name

User Name

Password

OUTGOING MAIL SERVER

Host Name

User Name

Password

q w e r t y u i o p

a s d f g h j k l

⬆ z x c v b n m ⬇

.?123 space return

New account screen

Step 10

Tap the **Next** button.



INCOMING MAIL SERVER

Host Name

User Name

Password

OUTGOING MAIL SERVER

Host Name

User Name

Password

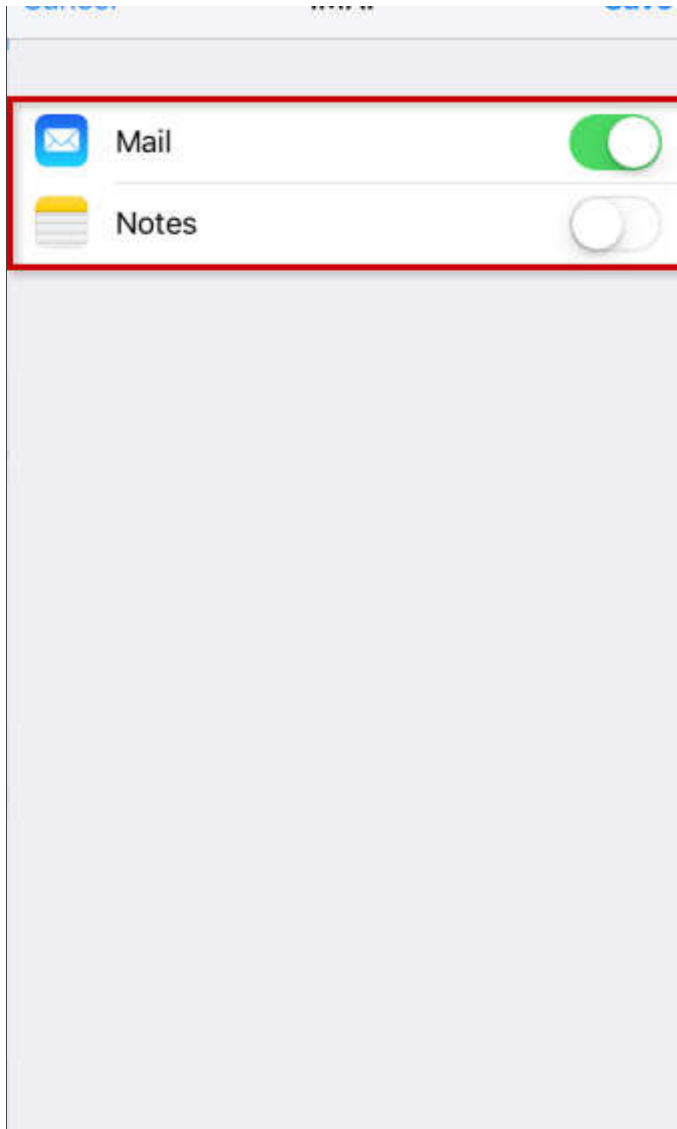
q w e r t y u i o p
a s d f g h j k l
⬆ z x c v b n m ⬇
.?123 space return

New account screen

Step 11

Turn Mail syncing **ON**. Optionally, you may also turn on Notes syncing.

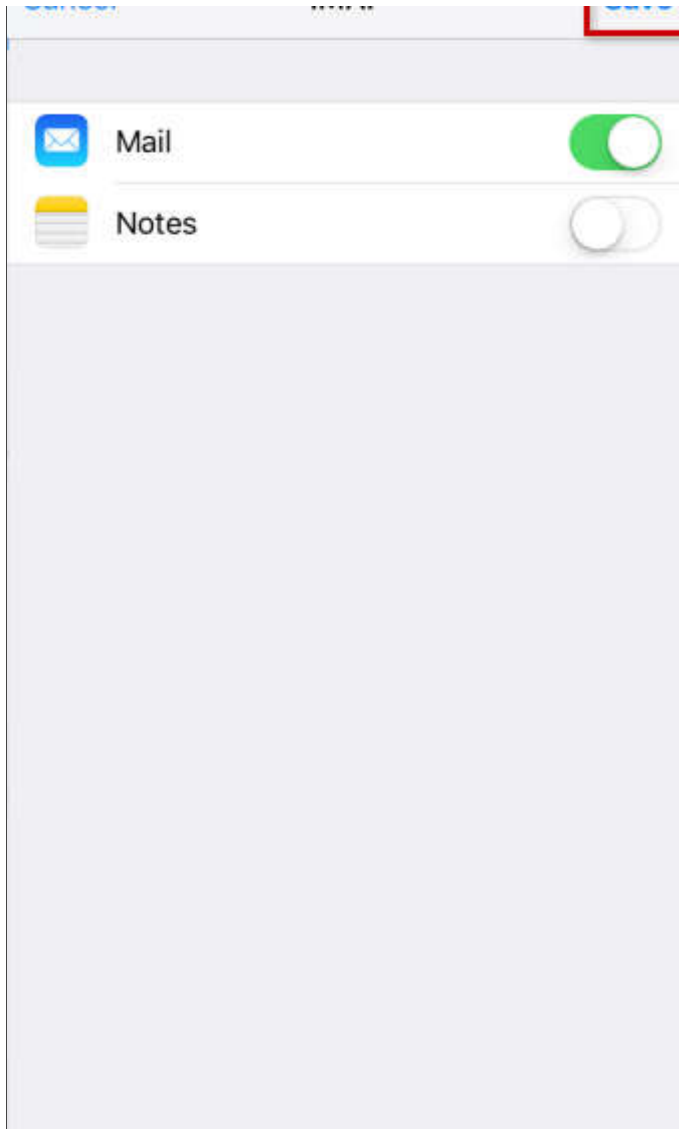
1&1 Help Centre



Sync with IMAP

Step 12

Click **Save** to complete the setup of your 1&1 Mail Basic on your iPhone.



Accounts overview



For additional information, you may want to reference:

- [Create 1&1 Mail Basic Account](#)
- [Apple Support - Set up an email account on your iPhone, iPad, or iPod touch](#)

Did this article help you?

Yes

No